



EUROPEAN UNION RULE OF LAW MISSION IN KOSOVO EULEX KOSOVO

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CLARIFICATION (1)

**PUBLICATION REFERENCE: PROC/589/15/ Renewal of Microsoft Assurance Licenses
(EuropeAid/137492/ID/SUP/XK)**

Please see below clarification(s) to the queries raised by a potential tenderer regarding the subject procedure.

Regards.

No	Reference	Clarifications
1.	May you confirm that the After-Sales Service is not required for this tender?	Kindly be advised that the requirement is for the provision of renewal licenses only and <u>does not</u> require after-sales service.