

EUROPEAN UNION RULE OF LAW MISSION IN KOSOVO EULEX KOSOVO

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CLARIFICATIONS (2)

PUBLICATION REFERENCE: PROC/546/15/Supply of IT Equipment No.7 (EuropeAid/136858/ID/SUP/XK) Questions regarding Technical Specifications

No	Lot/ Item	Question	Answer
1	Lot 1	Spare Parts & Peripherals Position 1.6"Thermal Paste Syringe". The market offers various cuts of thermal paste differing in grams (1.5g. 2.7g and 12g). Could you please clarify which of the cut we ought to offer:1,5grams, 2,7grams or 12 grams?	2.7g is required. Please refer to Corrigendum no. 2.
2	Lot 2	Position 2.8"Print Server Replacement Software" There is required quantity of 1 license "For 495 devices". However in ANNEX IV: Budget break down (Model financial offer)-it is required quantity 400 pcs. Could you please clarify the correct quantity of the licenses and the supporting devices of the "Print Server Replacement Software"	This requirement is for a Print Server Replacement Software (or license) that will cover 495 devices. In reference to the Budget Breakdown, please refer to Corrigendum no. 2.
3	Lot 2	Position 2.16 "Graphisoft ArchiCAD Renewal". Could you please clarify the version of ArchiCAD that is needed? Please clarify what kind of licenses you have (network license, solo licenses or some combination of them). Is it needed any new combination of types of licenses?	Please be informed that we currently hold a license for ArchiCAD 17 and it is a network license. We require only the renewal of the existing license.
4	Lot 3	Position 3.1 "Core Switch Cisco Catalyst 4510R+E" Please confirm that all these are existing modules and we do not have to include them in our offer:	Yes we confirm that there is no need to include them in your offer.

		-3 x WS-X4548-GB-RJ45V -3 x WS-X4448-GB-SFP -2 x PWR-C45-2800ACV	
5	Lot 3	Based on your specification for core switches point 3.1 we see that the power module for the Catalyst 4500E (WS-C4510R+E) in NOT specified, you plan to use you old power modules?	Assuming that by power module you mean power supply, we confirm that we will use existing power supplies and there is no need to offer any.
6	Lot 3	On point 3.1 you have also required SmartNET Service for 36 months period for the line cards. But for some of the line cards the support will cease before 36 months, and the end date is as follow: -Support for WS-X4418-GB ceases on November 30,2016Support for WS-X4548-GB-RJ45V ceases on October 31,2017 -Support for WS-X4448-GB-SFP ceases on April 30,2019 So line cards WS-X4418-GB and WS-X4548-GB-RJ45V cannot be supported for 36 months.	Please refer to Corrigendum no. 2.