



EUROPEAN UNION RULE OF LAW MISSION IN KOSOVO EULEX KOSOVO

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CLARIFICATIONS (1)

PUBLICATION REFERENCE: EuropeAid/129069/D/SUP/KOS Supply of building maintenance tools

1. Questions regarding technical specifications

No	Question	Answer
1	Being the trade company, we can not give longer warranty period than the manufacturer of electrical equipment; usually it is 12 months.	<p>The <u>contractual warranty</u> required shall remain valid for one year (12 months) after provisional acceptance. This warranty has to be provided by the contractor once the Contract is signed.</p> <p>The <u>commercial warranty</u>, provided by the manufacturer, must be five (5) years for hand tools and three (3) years for electrical tools</p> <p>Tenderers are reminded point 12 of the Instructions to Tenderers: "Pricing. 12.1. Tenderers will be deemed to have satisfied themselves, before submitting their tender(s), as to (its)(their) correctness and completeness, to have taken account of all that is required for the full and proper execution of the contract and to have included all <u>costs</u> in their rates and prices."</p>

2. Questions regarding the special conditions of the contract

No	Question	Answer
1	According to quote in Article No.32 in Special Conditions: "The commercial	The <u>contractual warranty</u> is provided by the Contractor as per Article 32 of special

	<p>warranty for hand tools must be five (5) years and for electrical tools three (3) years.”</p> <p>and in technical specifications " Warranty for electrical equipment 3 years, and every six month one routine inspection (items are numbered in table 1 see below)Warranty for hand tools 5 years (items are numbered in table 2 see below)"</p> <p>please explain the difference between warranty and commercial warranty conditions</p>	<p>Conditions:”The Contractor shall warrant that the supplies are new, unused, of the most recent models and incorporate all recent improvements in design and materials. The Contractor shall further warrant that none of the supplies have any defect arising from design, materials or workmanship. This warranty shall remain valid for one year (12 months) after provisional acceptance”</p> <p>This warranty has to be provided by the contractor once the Contract is signed.</p> <p>The <u>commercial warranty</u>, provided by the manufacturer, must be five (5) years for hand tools and three (3) years for electrical tools</p> <p>Tenderers are reminded point 12 of the Instructions to Tenders: “Pricing. 12.1. Tenderers will be deemed to have satisfied themselves, before submitting their tender(s), as to (its)(their) correctness and completeness, to have taken account of all that is required for the full and proper execution of the contract and to have included all <u>costs</u> in their rates and prices.”</p>
2	<p>According to quote in technical specifications "Faulty tools has to be replaced within 24 hours" - the remark is that replacement of faulty tools is determinated by warranty conditions, and the authorized service decides on replacement (depending on cause of the fault) - so the period of 24 hours isn't enough for whole procedure and transportation to the service and back to customer</p>	<p>Please refer to Corrigendum no.1</p>