

INDIVIDUAL SERVICE CONTRACT FORECAST

IT Infrastructure and Support Services.

Location: Kosovo.

1. Publication reference

EuropeAid/128174/D/SER/KOS

2. Procedure

Restricted.

3. Programme

Council Joint Action 2008/124/CFSP of 04 February 2008 on the European Union Rule of Law Mission in Kosovo, (hereafter "EULEX Kosovo").

4. Financing

Budget article 19 03 03.

Contract No CFSP/2008/16/EULEX Kosovo — De Kermabon.

5. Contracting Authority

The Head of EULEX Kosovo.

6. Nature of contract

Global Price.

7. Contract description

Provide infrastructure and support services covering Microsoft products already in use and/or already purchased by the Contracting Authority, which should include proactive, reactive, remote and on-site support as well as quality assurance.

8. Indicative budget

300,000 Euros, (yearly).

9. Intended timing of publication of the procurement notice

April 2009.

10. Additional information

N/A

11. Legal basis

Council Joint Action 2008/124/CFSP of 04 February 2008 on the European Union Rule of Law.

Remarks:

There must be a minimum period of 30 calendar days between the publication of this contract forecast and the publication of the corresponding procurement notice.

No applications or requests for information should be sent at this stage.